Steps for checking in the client’s pet:

1. Output welcome message:
   1. Welcome to (Store Name). We are happy to welcome you and your pet. Do you have a cat or dog?
      1. Customer is prompted to enter either cat or dog.
2. Check for pet type and check for space:
   1. If pet is a cat:
      1. Check available space to enroll cat.
         1. There are only 12 spaces available for cats.
            1. Adjust space as store location increases capacity.
      2. If there is no space, then deny registration and send following message:
         1. Unfortunately, we are at capacity. Please contact our customer service associates at 1-888-888-8888 if you would like to register your pet at our other locations or you may visit our website at [www.petbag.com](http://www.petbag.com).
         2. END PROCESS.
      3. If there is enough space, then continue to registration.
   2. If pet is a dog:
      1. Check if there is space to enroll dog.
         1. There are only 30 spaces available for dogs.
            1. Adjust space as store location increases capacity.
      2. If there is no space, then deny registration and send following message:
         1. Unfortunately, we are at capacity. Please contact our customer service associates at 1-888-888-8888 if you would like to register your pet at our other locations or you may visit our website at [www.petbag.com](http://www.petbag.com).
         2. END PROCESS.
      3. If there is enough space, then continue to registration.
   3. If pet is neither cat nor dog, then:
      1. Send the following message:
         1. Please enter cat or dog. If you are attempting to register for another type of pet, then unfortunately we are unable to house your pet but we suggest you visit [www.petbag.com](http://www.petbag.com) in order to locate our partners who may be able to assist in housing your family pet.
            1. Have user attempt to enter cat or dog again.
3. Output Registration Process:
   1. How long will your pet be staying with us?
      1. Customer is prompted to enter integer number.
         1. Assign pet a space.
         2. If longer than 2 days and pet is dog, then offer grooming services:
            1. Would you like to schedule a grooming session during their stay?

If yes, then:

Schedule grooming for dog.

If no, then:

Skip grooming for dog.

If neither yes nor no, then send following message:

Invalid entry, please type yes or no.

Have user attempt to enter again.

A diagram of a process

Description automatically generated

A diagram of a system

Description automatically generated

A diagram of a process

Description automatically generated